

The Cambridge Massage Company LTD Privacy Policy

This GDPR policy will explain how our organisation uses the personal data we collect from you when you use our website.

Topics:

- What do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing.
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- How to manage your cookies.
- Changes to our privacy policy.

What data do we collect?

Our company collects the following data:

- Personal Identification Information (Name, DOB, address etc.)
- Contact information (e-mail address, phone number etc.)

How do we collect your data?

You directly provide The Cambridge Massage Company LTD with most of the data we collect. We collect and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via e-mail.
- Use or view our website via your browser's cookies.

How will we use your data?

The Cambridge Massage Company LTD collects your data so that we can:

- Process your order, manage your booking.
- E-mail you with special offers on other products and services we think you might like
- Ensure compliance through a digital consultation platform.

How do we store your data?

- Industry recognised, secure online platforms.

Marketing

Our company would like to send you information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop The Cambridge Massage Company LTD from contacting you for marketing purposes.

What are your protection rights?

The Cambridge Massage Company LTD would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request The Cambridge Massage Company LTD copies of your personal data.
- The right to rectification – You have the right to request that The Cambridge Massage Company LTD correct any information you believe is inaccurate. You also have the right to request The Cambridge Massage Company LTD complete information you believe is incomplete.
- The right to erasure – You have the right to request that The Cambridge Massage Company LTD erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that The Cambridge Massage Company LTD restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to The Cambridge Massage Company LTD processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that The Cambridge Massage Company LTD transfer the data that we have collected to another organisation, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at:

E-mail: hello@thecambridgemassagecompany.com

What are cookies?

Cookies are text files placed on your computer to collect standard internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

The Cambridge Massage Company LTD uses cookies in a range of ways to improve your experience on our website, including:

- Understanding how you use our website.
- Understanding preferences to tailor your experience.

How to manage your cookies

You can set your browser not to accept cookies. However, in a few cases, some of our website features may not work as a result.

Changes to our privacy policy

The Cambridge Massage Company LTD keeps its privacy policy under annual review.

Reviewed by Sophie Whiffen 13/12/2023